



# The heart of our community



the heart of the east



MICHAEL GARRON HOSPITAL

TORONTO EAST HEALTH NETWORK

2021/2022

# Annual Report

# Create health. Build community.

This is our year in numbers. All figures and comparisons are based on the fiscal year ended March 31, 2022.

## SERVING EVERYONE WHO NEEDS US



**19,083**  
inpatient stays  
(5.2% increase over last year)



**121,675**  
face-to-face outpatient visits



**60,889**  
virtual visits



**84,687**  
emergency department visits



**2,532**  
babies delivered



**453**  
patient beds (7.3% increase over last  
year due to COVID-19)

## RESPONDING TO COVID-19



**552,152**  
vaccine doses administered



**284,814**  
PCR tests administered



**834**  
inpatient stays due to COVID-19

## A DEDICATED TEAM MAKES IT HAPPEN



**564**  
physicians



**3,042**  
staff members



**23**  
midwives

## OUR DONORS MAKE IT POSSIBLE



**6,908**  
individual donors, including 948 who  
made monthly gifts



**1,877**  
event participants



**294**  
corporate partners and  
community groups



**12**  
gifts from estates



**60**  
gifts from charitable foundations



**\$22.3 million**  
raised in our foundation's most  
successful year to date

# ■ A life saved against all odds

Six years after his dad's passing, Li Chen stood in a Toronto emergency department looking at his unconscious mother, who had been resuscitated and placed on a ventilator after her heart and breathing stopped. He was terrified seeing his mom, Xiu Feng Gu, this way.

At 71 years old, she had been healthy and living on her own. She loved walking for hours at a time and cooking family meals for Li, his wife and their son.

Before Xiu Feng's eventual transfer to Michael Garron Hospital, doctors discovered that an extensive bacterial infection in her neck and chest had sent her body into septic shock and caused cardiac arrest. Over 15 days, they administered antibiotics and operated five times in efforts to clear the infection. But nothing was working.

With Xiu Feng's odds of survival at just 30%, her doctors reached out to Dr. Tony Eskander, a Head and Neck Surgeon at Michael Garron Hospital, asking if there was anything he and his colleagues in thoracic surgery could do to save her life.

"We were well-positioned to care for Xiu Feng given the high volume of intricate head, neck and chest surgeries we perform and strong collaboration among our surgeons," says Dr. Eskander. "Our Intensive Care Unit (ICU) also has specific expertise in caring for patients recovering from these major surgeries."

Shortly after Xiu Feng was transferred to Michael Garron Hospital, Dr. Eskander and Thoracic Surgeon Dr. Sayf Gazala began a five-hour overnight surgery. During the highly complex procedure they meticulously removed bacteria from her neck and chest, as well as fluid from around her heart.

One week later, and about a month after Xiu Feng had lost consciousness, she was weaned from her sedation. Li recalls being brought to tears when he had a video call with her minutes after she awoke. "She was awake and smiling. I was so happy."

After being released from the ICU, Xiu Feng spent two more months in our hospital. A multidisciplinary team helped her regain her physical strength, her ability to perform essential daily activities and her capacity to breathe without medical assistance.

Today, Xiu Feng lives with Li and his family, and is nearly back to her usual self. She is again enjoying



hour-long walks and bringing everyone around the dinner table for her delicious meals.

With Li translating, Xiu Feng says she is immensely grateful for the life-saving care she received at Michael Garron Hospital. No matter how much help she requested while recovering, she adds, staff always responded quickly and with kindness.

"I felt like I was treated like a family member," she says with a smile.

# Your support in action

The accomplishments highlighted in our 2021/2022 Annual Report are made possible by the generosity of supporters like you: people who are personally committed to ensuring that everyone who comes through our doors receives the high-quality, patient-centred care for which Michael Garron Hospital is known.

Thanks to your generous support, \$22.3 million was raised this year. This allowed the foundation to double the amount granted to the hospital, making 73 grants based on agreed-upon priorities and with a view to areas of greatest need. Further funds are being held in support of the redevelopment and transferred to the hospital as required.

Here's how your donations to Michael Garron Hospital Foundation are making an impact.

## This year's investments included:



**Equipment** ranging from a birthing bed and incubators to surgical supports such as ultrasound machines and a specialized microscope (see page 10)



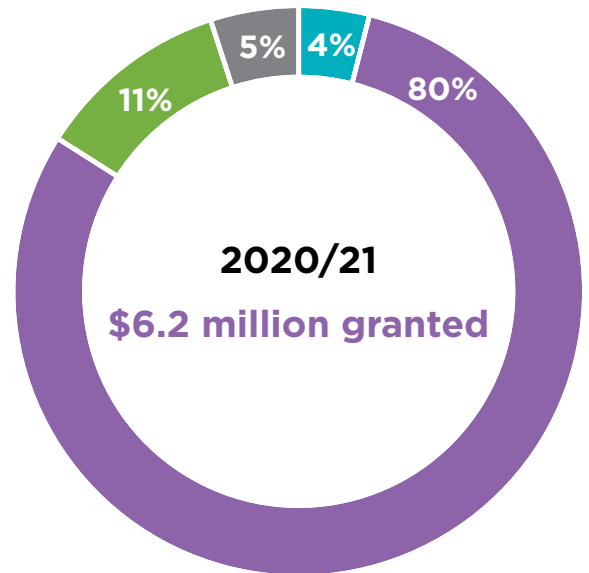
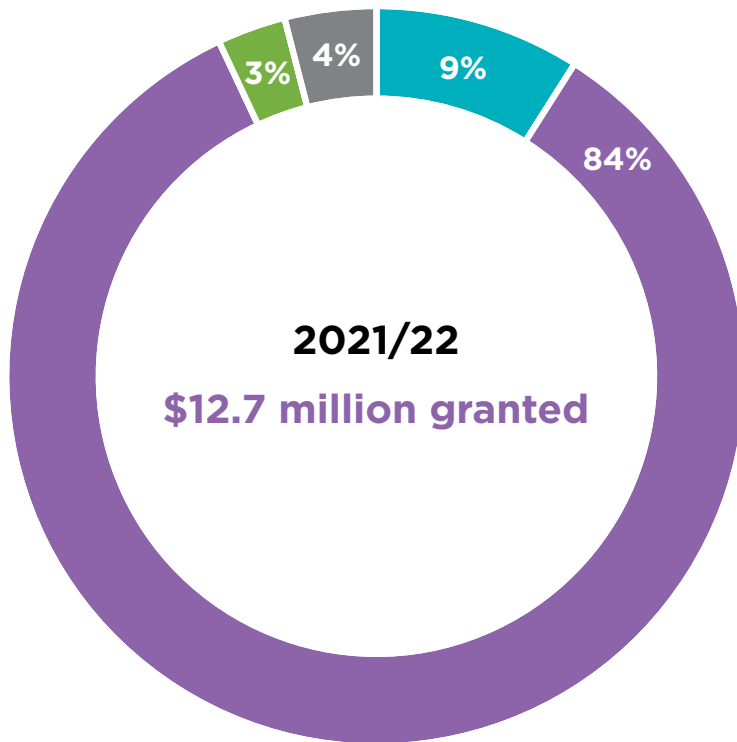
**Redevelopment** as we look to open the Ken and Marilyn Thomson Patient Care Centre this winter (see pages 16 and 17), and **renovations** to one of our operating rooms



**Research**, with several COVID-19 studies underway and the establishment of our inaugural Michael Garron Chair in Patient Oriented Research (see page 11). As well, **training and education** for staff and volunteers through the Tuition Assistance Program (see page 13) and the Carswell Family Foundation Volunteer Scholarships



**Other programs and services**, such as the Transitional Youth Program helping young people navigate the complex mental healthcare system



- Equipment
- Redevelopment and renovations
- Research, training and education
- Other programs

# Special message from our leaders

As year two of the COVID-19 pandemic brought increasingly contagious variants, along with vaccines for young people, boosters and new treatments, Michael Garron Hospital rose to the challenge yet again. Agile as ever, we moved quickly to get vaccine doses in arms, setting records and going further to reach people in some of the hardest-hit neighbourhoods. As treatments became available, the team facilitated timely drug access for people at risk of becoming seriously ill or hospitalized.

At the same time, we enhanced the Stavro Emergency Department to better meet the unique needs of our community, which includes a high proportion of children and youth, as well as a large population of people living with mental illness. Now these patients can be triaged and cared for in custom-designed surroundings.

Unwavering in our commitment to safety and quality, Michael Garron Hospital maintained its Exemplary Standing from Accreditation Canada. This is the highest level of achievement following an independent assessment based on global standards. What's more, our facilities will soon reflect the excellence of our care as construction of the Ken and Marilyn Thomson Patient Care Centre nears completion. From its welcoming lobby and integrated care zones to its spacious patient rooms and inviting outdoor spaces, every element of the new building is designed to support the people who need us and welcome their families.

As a member of East Toronto Health Partners, we work closely with more than 50 health and social service organizations to share best practices and design integrated programs, ensuring the real-world needs of people in our community are addressed with consistency, effectiveness and compassion. Further to this, exciting research at Michael Garron Hospital is leveraging the lived experiences of our patients to inform sustainable solutions as we step into a new era of healthcare.

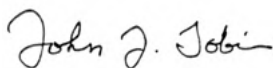
The team at Michael Garron Hospital is proud to provide exceptional care close to home. And we are glad that you are in our corner. This year, donors like you responded to our calls for support with unprecedented generosity. In fact, you made history as this was our foundation's greatest fundraising year to date.

Thank you for investing in the health and well-being of the people we serve, and for sharing our vision for a stronger, healthier East Toronto.

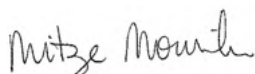
Sincerely,



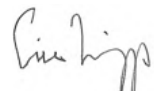
**Sarah Downey | President & CEO**  
Michael Garron Hospital



**John Tobin | Chair**  
Michael Garron Hospital Board of Directors



**Mitze Mourinho | President**  
Michael Garron Hospital Foundation



**Eric Tripp | Chair**  
Michael Garron Hospital Foundation  
Board of Directors



**Sarah Downey, Eric Tripp, Mitze Mourinho and John Tobin outside the Thomson Centre**

# Bringing vaccines to hard-hit neighbourhoods

Vaccines are our best protection against COVID-19. To get doses in arms throughout East Toronto as quickly as possible, Michael Garron Hospital led a strategy that prioritized communities with high rates of COVID-19.

“We learned early on that we had to be nimble and be flexible, and that we had to consider the needs of our community so no eligible individual was left behind,” says Dr. Jeff Powis, Medical Director of Infection Prevention and Control at Michael Garron Hospital.

Collaborative community partnerships were essential to delivering vaccines in neighbourhoods with large populations of essential workers and multi-generational families in high-density buildings, where the virus could spread rapidly.

“It’s been amazing working with Michael Garron Hospital,” says Munira Khilji, Coordinator of the school-based paediatric clinic at Health Access Thorncliffe Park. “They’re just ready to do whatever is necessary.”

Munira helped organize online forums connecting Thorncliffe Park families with hospital representatives,

family doctors and school administrators who could answer their COVID-19 questions. By providing translation services and covering culturally relevant topics, such as vaccination during Ramadan, the forums became a trusted information source.

Our strategy used many different tactics to get the word out. In the Thorncliffe Park, Oakridge, Taylor-Massey and Flemingdon Park neighbourhoods, more than 70 community ambassadors went door-to-door to speak with their neighbours about the importance of vaccines. Information was also shared through community-led initiatives like a moderated WhatsApp group. And when people were ready to get their shots, they found “pop-up” vaccine clinics in community centres, schools, parks, mosques, grocery stores and subway stations.

“This is our way to demonstrate that we’re here for our community, for East Toronto,” Dr. Powis says. “There were times during this vaccine rollout that were challenging and very difficult. But we’ve kept our vision and principles in mind and, as a team, we’ve been able to continuously push forward.”

## HIGHLIGHTS

Michael Garron Hospital worked with East Toronto Health Partners to reach these milestones and many more over the fiscal year.

Setting a Canadian record by vaccinating over 10,000 people in under 24 hours at Thorncliffe Park Community Hub

Setting a world record by vaccinating 26,771 people in one day at Scotiabank Arena, in partnership with University Health Network, the City of Toronto, Maple Leaf Sports and Entertainment, Scotiabank and Team Toronto



APRIL 2021

Rolling out the *COVID-19 School Support Playbook* to help schools facilitate safer in-person learning

MAY 2021



JUNE 2021

AUGUST 2021

Marking more than 170 East Toronto site visits by our mobile vaccination team, since December 2020

# Providing COVID-19 treatments to people who need them most

“I have an autoimmune disease that attacked my lungs. If I were to get COVID-19, I would expect to be rushed to hospital,” says Craig Darlington. But when Craig did get infected, Michael Garron Hospital connected him with treatment that helped him recover quickly at home.

“If you are immunocompromised or have other risk factors and you have COVID-19 symptoms, it’s important to consult a health professional to see if you are eligible for the treatments. These drugs are very effective when they are given early,” says Dr. Janine McCready, Infectious Diseases Physician at Michael Garron Hospital.

After a COVID-19 exposure in February 2022, Craig had a PCR test at our Clinical Assessment Centre. Dr. McCready personally informed him of his positive result.

“Because I was immunocompromised and I tested positive, she was trying to get me in for treatment as soon as possible,” says Craig. “I told Dr. McCready I don’t care what it takes, I will move heaven and earth to be there on time.”

Just two days after his test, Craig received a drug called Sotrovimab that was given intravenously over about two hours. “They just put the IV on you and monitor you while you sit back and relax,” Craig says.

He went home afterward and his COVID-19 symptoms improved.

For Tyler Almond, catching the virus at the outset of the pandemic left him with a form of “long COVID,” which caused chronic fatigue, poor blood circulation and nerve damage. So when Tyler tested positive again in March 2022, his family doctor prescribed Paxlovid – a drug that was so new Tyler had trouble filling the prescription. He called pharmacies and clinics throughout the city; Michael Garron Hospital offered the earliest appointment.

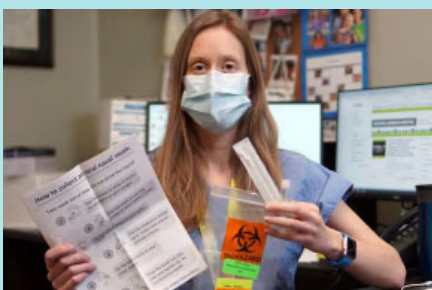
During his treatment, Tyler experienced harsh side effects and contacted our Clinical Assessment Centre for advice. He then recovered quickly from his second COVID-19 infection – and is full of praise for the attentive care he received.

“I contacted the clinic on a Sunday morning and I got a call from the doctor in half an hour,” says Tyler. “I’ve seen every doctor you can think of over the last two years and I never had anyone provide support like that.”

Opening a new space for our Paediatric Emergency Department COVID-19 Assessment Zone, which later expanded to the Child and Youth Emergency Zone

Providing take-home PCR test kits and further in-person learning support for East Toronto schools

SEPTEMBER  
2021



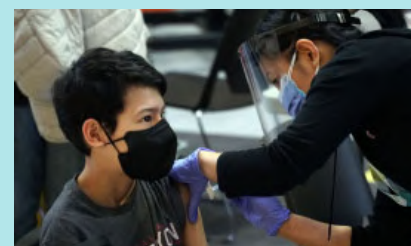
With over 350 staff involved, our COVID-19 vaccine strategy was the largest program in our hospital’s history.

Launching vaccination clinics in priority neighbourhoods and schools for children ages five to 11

NOVEMBER  
2021

JANUARY  
2022

Connecting high-risk patients with new treatments to help them recover at home



FEBRUARY  
2022

Vaccinating 1,766 people at the Vax the East clinic at Ontario Science Centre, in partnership with the City of Toronto, Ontario Science Centre and Team Toronto

# Emergency care built for our community

Caring for over 84,000 patients annually, our Stavro Emergency Department serves a diverse population with wide-ranging health needs – from broken bones to mental illness, and everything in between. Improving patient experiences and medical outcomes is a constant focus for our emergency team.

That focus helped give rise to our Child and Youth Emergency Zone in October 2021. Designed with input from local families, the zone features a separate entrance, waiting area and exam rooms, as well as colourful murals, child-appropriate television, books, toys and other activities to comfort young patients.

Just as importantly, the zone’s doctors, nurses and child life specialists are especially skilled in helping children and families cope, providing emotional support and easy-to-understand medical information.

“We know our community is home to more children than the Toronto average, and that emergency departments can be intimidating for young patients,” says Dr. Kyle Vojdani, Chief and Medical Director of our Stavro Emergency Department. “Our Child and Youth Emergency Zone aims to improve their experience by providing a safe and welcoming area for paediatric assessment and treatment.”

More than 5,700 children and youth were treated in the zone within five months of its opening. It has reduced the amount of time patients wait to see a doctor and their length of stay in emergency.

Meeting the specific care needs of our patients also motivated the creation of a Mental Health Emergency Assessment Zone in September 2020. Here, a team that includes mental health nurses cares for people experiencing acute mental health and addiction-related issues.

Before the pandemic, the proportion of people in our community seeking mental healthcare was higher than the city average. And between 2019 and 2021, we saw the number of patients requiring mental health assessments in our Stavro Emergency Department jump by 40%.

Our Mental Health Emergency Assessment Zone provides an environment that is both secure and calming, with subdued lighting and lower noise levels. Additionally, its Scotiabank Lounge offers a comfortable area where patients can wait with their loved ones.

Yet another improvement to our emergency services came with the March 2021 launch of our Virtual Emergency Department. Established to boost access to urgent care for non-life-threatening issues, virtual appointments connect patients and emergency doctors by video. A doctor provides timely treatment and guidance, and if necessary, explains why the patient should visit an emergency department for further assessment.

“Whether we’re in-person or virtual, we provide East Torontonians with the care they need, when they need it,” says Dr. Vojdani.

Morgan Livingstone (right) engages a family in a child-friendly activity in the Child and Youth Emergency Zone



## BY THE NUMBERS: STAVRO EMERGENCY DEPARTMENT

Every **6** minutes, a new emergency patient arrives

**1** in **6** patients is under 18 years old

**2,200+** patients visit the Mental Health Emergency Assessment Zone annually



# Family-friendly emergency care, close to home



Dillon Travis (left) with her sister Mackenna, dad Ryan and mom Kate



Dillon at Michael Garron Hospital

One evening, four-year-old Dillon Travis came down with what her parents, Kate and Ryan, thought was a case of food poisoning. After a good night's sleep, Dillon was largely back to her usual outgoing, precocious self. But in the days that followed, her vomiting came and went, accompanied by fatigue, and it became clear she required urgent care.

"Dillon just didn't look right in her eyes, so we quickly decided to bring her to emergency," says Kate, who took Dillon while Ryan stayed home with their younger child, Mackenna.

Following triage, Dillon and Kate were taken to the Child and Youth Emergency Zone, where Dillon was set up with a tablet in a bed that was surrounded by colourful artwork. "Right away, Dillon was in a space where she felt comfortable," says Kate.

Dillon was soon introduced to Morgan Livingstone, a Child Life Specialist who supports children throughout the hospital. Morgan was present for all the tests and procedures Dillon required. She explained what was happening in simple terms, provided positive distractions for Dillon and ensured Kate was coping. "She took everything off my plate so that I could just focus on supporting my child."

The situation became critical when emergency staff discovered Dillon's blood sugar level was

dangerously low, running the risk of seizures and loss of consciousness. Staff worked to raise it as fast as possible. They connected Dillon to an intravenous line, took a blood sample and repeatedly tested her blood sugar level to ensure it was rising.

Kate was impressed by the efforts of the large team caring for her daughter. "The situation had all the ingredients to be very traumatic for Dillon, but it was the opposite. It was incredible to watch."

Dillon, along with Kate, spent the night in our hospital's Paediatric Inpatient Unit for further monitoring. "She was treated like a queen," Kate says, noting that Dillon was able to choose her own pillowcase and keep a giant stuffed tiger that Morgan had given her.

Thankfully, her low blood sugar was caused by a manageable condition she will likely outgrow. Meanwhile, Kate says Dillon "still asks when she will get to go back to the hospital!"

# Cardiac service introduced to address community need

This year, our cardiac program began offering a procedure that provides specialized care to patients, sooner and closer to home. A percutaneous coronary intervention (PCI) helps to improve cardiovascular health, something especially important given East Toronto's high prevalence of cardiovascular disease.

PCI is a non-surgical technique that places a stent – a tiny tube – into a blocked blood vessel. By improving blood flow, it reduces chest pain (angina) and can prevent heart attacks.

Asghar Ali received a PCI here, and it saved him from a heart attack. When he had severe chest pains, Asghar came straight to Michael Garron Hospital. He was expertly assessed in the Stavro Emergency Department by the cardiologist on call, Dr. Raj Naidu, and sent urgently to the cardiac catheterization lab. There, the blockage in Asghar's heart was fixed with a PCI performed by Dr. Mohammad Zia, Chief of Cardiology and Director of Cardiac Services, and his team.

Following his procedure, Asghar stayed in hospital overnight and was home with his wife and four children the next day.

"I really appreciate all of the nurses and doctors who took care of me," says Asghar. "They are doing an excellent job and I really appreciate the effort."

Previously, Asghar would have been transferred to another hospital for a PCI – adding delay and stress to his experience. Fortunately a partnership between our hospital and Sunnybrook Health Sciences Centre brought the expertise in-house as of July 2021.

"Offering the PCI service at Michael Garron Hospital means we can respond to a significant need for cardiac care in our community. A large proportion of community members in our catchment area are South Asian, a demographic that is up to four times more likely to have heart disease due to genetics," says Dr. Zia.

Only lower-risk PCIs were performed at our hospital when the service was introduced. The scope has since expanded as our PCI program evolved to incorporate advanced techniques so that more complex cases can be addressed here, allowing us to serve a broader community, says Dr. Zia.

## EQUIPPED FOR SUCCESS

Donors fund state-of-the-art equipment that is essential to delivering life-changing care throughout Michael Garron Hospital. Here are some of the items purchased by donor dollars during the last fiscal year:

### Labour/birthing bed

Each year we welcome thousands of babies into the world at our Family Birthing Centre. Comfortable and versatile beds are important to patients and staff alike.

### Two incubators

In our Special Care Nursery, incubators regulate temperature, oxygen, humidity and noise levels to support premature and ill newborns.

### Three ultrasound machines

These ultrasound machines give our anaesthesiologists a clear view of blood vessels and nerves so they can deliver local anaesthesia with extreme precision during surgery, enabling patients to recover more quickly.

### Four electrosurgical generators

Generators are fundamental tools used by our surgeons in a wide range of operations. They generate electrical currents that surgeons use to quickly cut soft tissue and control bleeding.

### ENT surgical microscope

To support intricate procedures, our surgical microscope offers otolaryngology surgeons a bright and fully focused view of the deep and narrow cavities of the ears, nose and throat.

### Video bronchoscope

Used in our Intensive Care Unit to diagnose and treat lung conditions in critically ill patients, the bronchoscope's large video screen also allows staff to supervise and teach medical residents and fellows in real time.

# Championing patient-oriented research

By engaging patients, families and care providers in everything from designing studies to sharing research findings, patient-oriented research fosters practical innovations that make healthcare safer and more effective.

Our focus in this area was bolstered by the September 2021 appointment of Dr. Kelly Smith, PhD, as the inaugural Michael Garron Chair in Patient Oriented Research. This position was established thanks to the extraordinary generosity of Berna and Myron Garron.

Dr. Smith is conducting and supporting patient-oriented research aligned with our vision of creating health and building community. For patients and researchers, such research can be “a powerful and rewarding experience resulting in important changes to improve healthcare,” says Dr. Smith, who is also an Associate Professor at the University of Toronto’s Institute of Health Policy, Management and Evaluation.

She is partnering with East Toronto health and social service organizations, as well as community members who have experienced mental illness, to uncover barriers to accessing mental health services for adults. “Together we’ll design sustainable solutions and test how well they work in the real world,” she says.



Dr. Kelly Smith

Dr. Smith is also collaborating with patients, families and hospital colleagues to identify and prioritize potential research projects, with plans to initiate some of them in late 2022.

This appointment has increased our hospital’s capacity for patient-oriented research, and Dr. Smith hopes to build the program over the next year by adding essential research personnel and securing research grants.

Registered Nurses Tanya Levit (left) and Imelda Macaraeg with a donor-funded incubator in our Special Care Nursery



## MORE ABOUT RESEARCH AT MICHAEL GARRON HOSPITAL

With 70 studies underway as of March 2022, our hospital’s research falls into two broad categories:

- **Clinical research** typically involves patients, with the goal of advancing diagnostic methods or treatments. For instance, Dr. Chris Kandel, Infectious Diseases Physician, is leading a clinical trial to evaluate interferon lambda, an antiviral protein, as a treatment for hospitalized COVID-19 patients – one of several COVID-19 studies at our hospital.
- **Health services research** aims to improve healthcare systems by examining how social factors, organizational processes, technology and other elements affect both access and quality of care. An example is a study, led by psychiatrist Dr. Gili Adler Nevo, assessing the effectiveness of a cognitive behavioural therapy-based app for treating adolescents with anxiety disorders.

# Stepping up to make a difference

When Dr. Sheila Laredo joined Michael Garron Hospital as Chief of Staff in January 2022, she noted a unique approach to safety and quality that's hardwired into our processes. For instance, a daily safety check involving all hospital department heads builds shared awareness of potential concerns.

"It creates that open communication, which is very useful for creating a safer environment and a safer space for people to take proactive steps to make things better," says Dr. Laredo, who is responsible for leading safety and risk management initiatives.

Pitching in is embedded in our hospital culture, Dr. Laredo found. "Nobody is dialing it in. People support each other a lot."

That willingness to help became crucial during the pandemic. "People stepped up to do what needed to be done," says Dr. Laredo. "You had surgeons doing vaccinations. 'That's not my job' doesn't seem to be part of the vocabulary."

Our hospital's proactive community advocacy was what attracted Dr. Laredo to work here.

"I care very deeply about equity, social justice and evidence-based public policy decisions," she says. Our innovative COVID-19 testing and vaccination programs "really spoke to looking at the evidence and saying 'where is the inequity?' and 'what can this hospital do to address it?'"



Dr. Sheila Laredo

As part of her role, Dr. Laredo oversees the hospital's physicians. Her priority is encouraging people to grow from their areas of strength. "I really want to support and empower them to be the leaders that they want and need to be."

She proudly made a financial commitment to building the hospital's excellence, with a donation to the Heart of the East Campaign.

"To be part of a community, you have to commit to it," she says about her gift. "It's all part of that same commitment, to say 'this matters to me.'"

# Exemplary standing has us glowing

Michael Garron Hospital earned "Exemplary Standing" after a rigorous, organization-wide review by Accreditation Canada, a group that aims to improve health outcomes through independent assessments based on global standards of excellence. That's the highest possible achievement - and a truly remarkable result during a pandemic.

"This would not have been possible without the hard work of every team member," says Sarah Downey, President and CEO of Michael Garron Hospital. "It is validation that we are truly better together, every day."

"Glowing hearts" are displayed in several hospital departments as a reminder of our strength as we continue to provide high-quality care in extremely challenging circumstances.



Members of our hemodialysis team proudly display their glowing heart

# Supporting lifelong learning

As a community teaching hospital, Michael Garron Hospital invests in our people by providing opportunities for continuing education. One way we do this is through our Tuition Assistance Program, which partially reimburses tuition for career-related courses that lead to a degree, diploma or certification through accredited organizations.

We were able to double the staff tuition reimbursement amount in April 2022 thanks to an exceptional \$1.5 million donation from Dr. Molly Rundle and Stephen Lister toward the program and our hospital's redevelopment.

Among the many staff who received tuition assistance, Jhoanna Manlapas, Registered Practical Nurse, took courses in pursuit of her goal to become a Registered Nurse. "These courses have taught me valuable skills and knowledge that I've been able to implement in my work at the hospital," says Jhoanna. "This has been a wonderful benefit for me and my patients, especially during the pandemic."

Molly and Stephen have long-standing connections with our hospital and community. Molly spent 30 years serving East Toronto as a family physician. Stephen, once a patient here, was a valued member of Michael Garron Hospital Foundation's Board of Directors for nearly 10 years.

The couple's shared passion for learning was instrumental in their decision to support our Tuition Assistance Program. "I think the hospital is its people - what better way to give back than through the program," says Molly.

"We hope this gift allows staff to further areas of competence that are important to them and to patient care," adds Stephen.

## A shared commitment to giving back

Dr. Les Urbankiewicz and Dr. M. Jane Kettles, retired anaesthesiologists and generous donors, share why it's important to them to invest in our hospital's future:

"From the very beginning of our over 33 years on staff at Michael Garron Hospital, we knew it was a special place with deep ties to the community it serves. We were honoured to provide anaesthetic care to East Toronto and to work with outstanding physicians, nurses, residents and allied health professionals. Having received excellent care at the

hospital ourselves and still wanting to contribute to its advancement, we choose to give back by supporting its redevelopment."

We are deeply honoured by the support of all of our donors. Gifts from current and former staff, physicians and volunteers are proof positive that those who dedicate their time and energy to this cause see the impact of philanthropy and are willing to invest further by providing their personal support.

## BY THE NUMBERS: OUR LEARNERS

Michael Garron Hospital is a teaching site for students from a wide range of health disciplines. Here's who trained here this year:

**195** medical students

**470** resident physicians

**41** clinical fellowship physicians

**8** midwifery students

**4** physician assistant students

**191** nursing students

**16** personal support worker students

**120** more, studying other health professions



Left: Stephen Lister and Dr. Molly Rundle



Below: Dr. Les Urbankiewicz and Dr. M. Jane Kettles

# ■ Advancing anti-racism

Serving one of the most diverse communities in the country, Michael Garron Hospital strives to dismantle systemic barriers to healthcare – from the inside out. Our Inclusion Alliance is working to shine a light on racism while supporting our hospital's efforts in prioritizing diversity, equity, inclusion and accessibility.

We've partnered with community leaders to learn from their lived experiences and deepen our understanding of crucial issues. Additionally, we are fostering safe spaces for sharing and raising awareness.

This year:

- Michael Garron Hospital began offering Aboriginal Elder Services to inpatients from First Nations, Inuit and Métis communities. These services complement care plans with the inclusion of traditional medicines, ceremonies and culturally appropriate support.
- Throughout Black History Month, we amplified the voices and stories of Black staff and physicians on our websites and social media pages. We also encouraged participation in a variety of events, ranging from educational webinars to film screenings and art exhibits celebrating Black culture.
- We held numerous ceremonies at the Bear's Den All Nations Traditional Medicine Sweat Lodge on our campus. Among them, a commemoration of the first 215 unmarked graves discovered at a British Columbia residential school, and a remembrance honouring First Nations, Inuit and Métis peoples affected by COVID-19. We also marked the first National Day for Truth and Reconciliation.

Internally, we presented a series of workshops to expose the damaging impact of discrimination, racism and exclusion, while highlighting the importance of inclusive leadership. Additionally, our Emerging Leaders Program, which focuses on developing talent, widened its scope by supporting self-nominations and introducing a voluntary demographic survey to enhance the selection process.

While we continue to learn more about the people we work with and for, one thing is certain: there is no room for racism at Michael Garron Hospital. As a team, we are committed to doing better and reaching further to ensure a culturally sensitive and inclusive environment for our patients and colleagues alike. Together, we're paving the way for future healthcare leaders who reflect and respect the diversity of the vibrant community we serve.

## BY THE NUMBERS: AFFECTING CHANGE

**40+** staff and physicians are members of the Inclusion Alliance

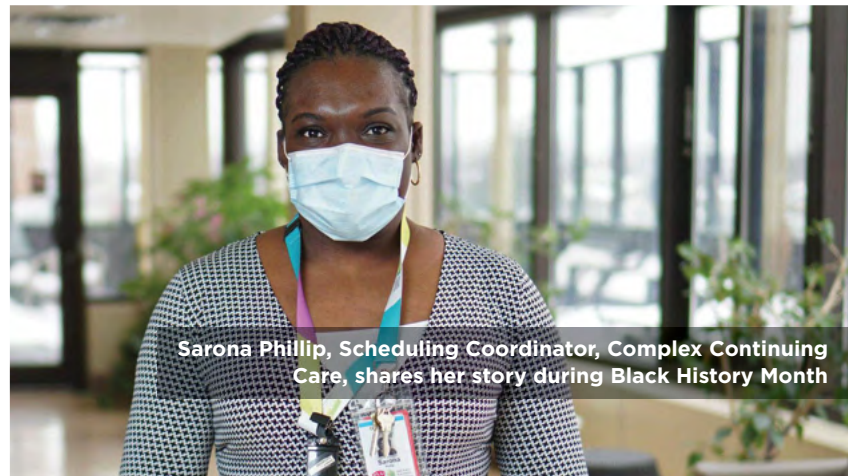
**115** executives, directors, managers, physician chiefs, medical directors, supervisors and clinical leaders attended a series of interactive workshops

**67%** of successful nominees for the Emerging Leaders Program identified as Black, Indigenous, People of Colour

Dr. Rhiannon DaCosta, an ICU Physician, adds to ribbons marking the National Day for Truth and Reconciliation



Sarona Phillip, Scheduling Coordinator, Complex Continuing Care, shares her story during Black History Month



# Welcoming back our volunteers

COVID-19 has impacted Michael Garron Hospital in countless ways, including the suspension of our volunteer program when the pandemic was declared in March 2020. As vaccination rates increased, we were pleased to begin inviting volunteers back to the hospital in greater numbers in the fall of 2021.

“Volunteers are a vital part of our hospital team,” says Denny Petkovski, Director of Volunteer Services and Special Projects. “From warmly greeting patients at the information desk to ensuring our Stavro Emergency Department is well-stocked with essential supplies, volunteers assist in over 40 different areas of our hospital. We missed them dearly.”

The feeling was mutual for many who looked forward to returning to their posts. Ann O’Leary, a volunteer of 30 years, says she missed “the feeling that you could give back in some fashion.” She also longed to see her fellow volunteers and hear what was happening in their lives.

Ann was able to fill the gap somewhat by helping her good friend and neighbour, volunteer Helen McBrien, assemble COVID-19 take-home test kits that were then distributed by our hospital throughout East Toronto.

Adds Denny, “I know our patients and their loved ones are also happy to see our volunteers back and supporting the patient experience in so many ways.”



Volunteer Ann O’Leary

## BY THE NUMBERS: OUR INCREDIBLE VOLUNTEERS

**400+** volunteers give their time to the hospital

**40+** hospital areas are aided by volunteers

**14 to 93:** the age range of volunteers

**40,000+** COVID-19 take-home test kits assembled by volunteers

# A strong community makes for a strong hospital

At Michael Garron Hospital we take pride in being the heart of the east, and we are truly grateful for the outstanding support of our community.

Among our many supporters are organizations such as the Toronto East Rotary Club, whose annual skate-a-thon has raised crucial funds to help low-income cancer patients at our hospital. As well, numerous businesses such as Brunswick Bierworks, Lowe’s Home Improvement store on the Danforth and several McDonald’s restaurants held fundraising initiatives in support of our hospital. And that’s just to name a few.

Thank you to all the community groups and businesses that are helping to strengthen the heart of the east.

Toronto East Rotary Club members Jim Anastasiadis (left) and Joe Runza at the club’s skate-a-thon



# Gearing up for the big move

Preparations to move into the Ken and Marilyn Thomson Patient Care Centre kicked into high gear this year.

The plans for moving patients and staff to the new facility are complex, says Dr. Carmine Simone, Vice President, Medical at Michael Garron Hospital. “We’ve got to get the patients in there safely, and want to ensure nothing goes awry during transportation. We need enough staff in the new facility and enough staff staying with the remaining patients to deliver safe care in both locations. We will literally be running two hospitals from the time we get the keys to when the move is complete.”

While a dedicated team manages the project and supports our safe transition to the Thomson Centre, every department in the hospital is involved in planning the move as well as how we will deliver care in the new facility.

“It’s new space, new rooms and new technology. That all equates to us doing things that we never did before, and things we’ve always done but in a very new way,” says Dr. Simone.

Staff are learning how they’ll need to work differently in the new facility, redesigning workflows and poring over details such as how they deliver meals, stock medication carts and respond to emergency codes. “It takes a lot of deconstructing

to make sure we know all the steps of each task,” says Dr. Simone. “Then we have to train people to be experts so they can pass the learning on to other team members.”

Planning continued even as staff redeployed to COVID-19 patient care and vaccination efforts. Still, despite the pandemic, we’re on track to move into the Thomson Centre this winter.

Kim Kurschinski, Supervisor, Inpatient Mental Health and Crisis Team, is excited by how the Thomson Centre will improve the patient experience. “We envision being able to offer different types of programming that we can’t have now because we’re limited in space,” she says of the new adult inpatient mental health unit. “Our team has many skills that we’ll be able to tap into when we get into the new place.”

Along with space for group activities, the unit will have sensory tools and murals with wildlife scenery to help calm patients who are feeling agitated. As well, the opportunity to enjoy fresh air on the Huband Moffat Family Terrace “will really strengthen the therapeutic relationship between our patients and staff,” Kim says.

“We want our approach to care to be part of this positive and uplifting space,” she says. Kim and her colleagues look forward to implementing Safewards, a model of care for mental health units that is personalized to individual patients and helps soothe them by responding to their unique needs.

Other units that are relocating to the Thomson Centre are engaged in similar planning, says Dr. Simone, “all informed by how staff want to deliver the best possible care for our patients. We know that the hospital is a temporary home for them and we take that very seriously.”



Dr. Carmine Simone visits the Thomson Centre

## REDEVELOPMENT PROJECT TIMELINE

Exterior facade of the Ken and Marilyn Thomson Patient Care Centre complete

2021

Construction of the Thomson Centre complete

SPRING/  
SUMMER 2022

Staff training and orientation begins in preparation for move-in





## BY THE NUMBERS: THE KEN AND MARILYN THOMSON PATIENT CARE CENTRE

**215** patient beds

**80%** of patient rooms will be single rooms

**1** bathroom for each inpatient

**8,000** new pieces of furniture  
and equipment

**419** new parking spaces,  
plus **20** spaces for electric vehicles and  
**129** bicycle spaces

**80%** of outpatient visits will take place in  
the Thomson Centre

Kim Kurschinski visits a patient room under construction

# FDC Foundation match ignites unprecedented generosity

When FDC Foundation pledged to match up to \$5 million in donations, it ignited generosity. At this tipping point in our Heart of the East Campaign, people were moved to double their impact in support of our transformation. Nearly 2,000 gifts were received from supporters, meeting the match challenge in just six months and setting a new record at our hospital.

Our donors have contributed a total \$92.1 million toward Michael Garron Hospital's historic \$560 million redevelopment. As of March 31, 2022, \$11.6 million is left to secure toward the hospital share of \$122 million.

Patients and staff move  
into the new building

**WINTER  
2022/2023**

Renovations commence in maternal  
newborn and child clinics, food and  
retail services, diagnostic imaging,  
and child and youth outpatient  
mental health areas

**2023**

Demolition of outdated wings

Construction of new main  
entrance on Coxwell Avenue  
Coxwell Avenue landscaping

**2023/2024**

Restoration of D wing's  
exterior facade, part of the  
original hospital building

# Events returning to the heart of the east

Over the last year, Michael Garron Hospital Foundation and its partners carefully reintroduced in-person elements to two popular events, bringing the community closer together after a long period apart. People took to the greens, shared some laughs and rode their bikes in support of our hospital. We are grateful to all the participants, donors, sponsors and volunteers who made these events a success.

## GOLF CLASSIC

Over 150 Golf Classic participants were thrilled to return to the beautiful Scarboro Golf & Country Club and enjoy a day on the links in support of our hospital's ongoing transformation. Presented by EllisDon, the event raised an outstanding \$357,000. Several changes were made to ensure participant safety, including physical distancing measures, a virtual evening reception and gourmet take-home dinners.

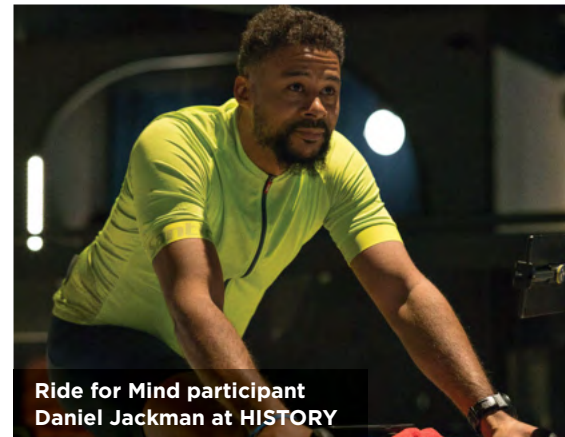


## LAUGHTER IS THE BEST MEDICINE AT HOME

Laughter is the Best Medicine at Home tickled funny bones and proved once again that you can have a great night without going out. Over 1,900 people enjoyed an evening of virtual shenanigans and fine dining at home in support of our hospital's redevelopment. Presented by BMO Financial Group and hosted by Will Arnett, the event featured legendary entertainer Steve Martin and comedian Mike Birbiglia, among others.

Real estate development firm Fitzrovia has supported our hospital through its sponsorship of this and other events. Adrian Rocca, CEO, describes Laughter is the Best Medicine at Home as "best-in-class" and says it was the perfect date night for him and his wife. Adrian says he is impressed by how engrained the hospital is in East Toronto, pointing to our COVID-19 response. "Michael Garron is a great community hospital," he says, "and it's very important to Fitzrovia to support initiatives that are integral to the fabric of the communities we invest in."

Laughter is the Best Medicine returns, in person, on May 13, 2023.



## RIDE FOR MIND

Individuals and teams rode for all or part of this virtual 24-hour cycling event, raising more than \$285,000 for mental health services and facilities at Michael Garron Hospital. Organized in partnership with the Toronto Hustle cycling team and Toronto City Councillor Brad Bradford, Ride for Mind was sponsored by Access Storage and Raymond James.

A limited number of participants joined Councillor Bradford to ride in person at HISTORY, a new entertainment venue in the Beach that Live Nation donated for the event. The councillor rode around the clock for an impressive 24 hours, while interviewing a line-up of special guests during the event livestream.

Ride for Mind was the third virtual cycling event we hosted with Toronto Hustle since the onset of the pandemic. Together, these rides have raised an incredible \$980,000, demonstrating the power of our community.

# Heartfelt thanks

The progress seen at Michael Garron Hospital is a direct result of generous donors like you, who take an active, personal interest in the health and well-being of our community. Every gift makes a vital impact that's seen and felt in the heart of the east.

Donations at all levels are gratefully accepted and celebrated throughout our halls as we stretch each dollar invested in this important cause to its furthest extent. While it's impossible to list everyone who contributed, our appreciation of all our donors runs deep.

The listing that follows recognizes the leadership and vision of some of the individuals, companies, community groups, foundations and estates that provided support over the last year.



## CUMULATIVE GIFTS

as of March 31, 2022

### \$50,000,000+

Michael Albert Garron Foundation

### \$10,000,000 - \$24,999,999

Peter & Diana Thomson

### \$5,000,000 - \$9,999,999

FDC Foundation  
Volunteer Services to the Michael Garron Hospital  
The late Dr. William & Phyllis Waters

### \$1,000,000 - \$4,999,999

The Zeena & Farid Amarshi Family  
BMO Financial Group  
The Borough of East York  
Dr. Allan & Helen Carswell  
Estate of Leonard Richard Catford  
CIBC  
Estate of Harry Compton  
GreekTown on the Danforth BIA  
Estate of Charles Edward Hebert  
Huband Moffat Family  
Moez & Marissa Kassam Foundation  
RBC Foundation  
Dr. Margaret (Molly) Rundle & Stephen D. Lister  
Scotiabank  
The Slight Family Foundation

Steve & Sally Stavro Family Foundation  
TD Bank Group  
Tripp/Smith Family Foundation  
Anonymous (1)

### \$500,000 - \$999,999

Estate of Illa Bielby  
Estate of Margaret Georgina Chambers  
Ralph & Rose Chiodo Family  
EllisDon Corporation  
The Hon. William & Catherine Graham  
Estate of Wendy Catherine Hunter  
Michael MacMillan & Cathy Spoel  
Adrienne & Douglas Mahaffy & Family  
Sydney R. & Yvonne McMorran  
The Municipality of Metropolitan Toronto  
Estate of Willa June Ribchester  
William & Meredith Saunderson  
Shoppers Drug Mart Corporation  
Steel Canada Resources Ltd  
Dr. Les Urbankiewicz & Dr. M. Jane Kettles  
Mark & Sarah Wellings

### \$250,000 - \$499,999

Dr. John Abrahamson & Marlene Greenberg & Family  
The Arnett Family  
J.P. Bickell Foundation  
Estate of Frank Hilding Carlson

Marilyn Carruthers  
Margaret Chambers  
Estate of Rene H. Clemens  
James H. Cummings Foundation  
The Di Marco Family  
Edwards Charitable Foundation  
Estate of Herman Ferrao  
The late Richard M. Hogarth  
IAMGOLD Corporation  
Indigo Books & Music Inc.  
Estate of Gordon Stephen Ing  
Mikhail Kassam & Audrey Massey  
Kevin & Mandi Kimsa  
The Kirkwood Family in memory of Ian Kirkwood  
The late Saul M. Korman  
The Lawson Foundation  
Bill MacKinnon  
Manulife  
Estate of Dorothy McLain  
The R. Samuel McLaughlin Foundation  
Estate of Ernest McQuillan  
Estate of Lawrence Bert Morgan  
Estate of Laura Rozetta Ray Mosley  
Estate of Zelma Thomson Murphy  
Osler, Hoskin & Harcourt LLP  
Estate of Robin Eleanor Parmeter  
Larry & Judy Phillips  
The Printing House Limited, Janice & Earle O'Born  
Randa Canada Ltd.  
Estate of Alvin Harry Seward  
Estate of Violet Skene  
Estate of Margery J. Warren  
Anonymous (1)

## Doing its part: Steel Canada Resources Ltd makes a generous commitment

Giving back to the community is a way of life for the team at Steel Canada Resources Ltd. The family-owned company's philanthropy is rooted in the Ismaili Muslim faith.

"In our tradition, giving is the most important thing a person can do," says Shafiq Rajwany, CEO of Steel Canada Resources Ltd. "We all have to collectively do our share to make the world a better place to live in."

Impressed by Michael Garron Hospital's COVID-19 response and knowing that we serve a large Ismaili community in East Toronto, Steel Canada Resources Ltd generously pledged \$500,000 to our hospital redevelopment. "We are in a position to give and you are trying to help people out," says Shafiq, noting that our hospital benefits the community in many ways. "I hope you continue to do the wonderful work you are doing. We are very confident that we have a good partnership and we will continue to be part of this amazing journey with Michael Garron Hospital."



Shafiq Rajwany (right) with (from left) Noor Feerasta, Ferozali Jassani and Nooruddin Feerasta of Steel Canada Resource Ltd

We're celebrating this wonderful gift by naming two spaces in honour of Steel Canada Resources Ltd: the reception area for the pre-operative assessment clinic and the reception area for the medicine and surgery clinic. Both will be located in the new Ken and Marilyn Thomson Patient Care Centre opening this winter.

Shafiq hopes others feel inspired to make a difference by donating what they can. "I wish I could put into words the amount of satisfaction one gets by giving."

### GIFTS RECEIVED

*Between April 1, 2021 and  
March 31, 2022*

#### \$5,000,000+

FDC Foundation  
Michael Albert Garron Foundation

#### \$1,000,000 - \$4,999,999

Peter & Diana Thomson  
Anonymous (1)

#### \$500,000 - \$999,999

Dr. Allan & Helen Carswell  
Dr. Margaret (Molly) Rundle &  
Stephen D. Lister

#### \$250,000 - \$499,999

BMO Financial Group  
Tripp/Smith Family Foundation  
Dr. Les Urbankiewicz & Dr. M. Jane  
Kettles  
Anonymous (1)

#### \$100,000 - \$249,999

The Zeena & Farid Amarshi Family  
Peter Cordy Charitable Foundation  
EllisDon Corporation  
The Ciro & Caterina Gucciardi  
Charitable Foundation  
Moez & Marissa Kassam Foundation  
Kinross Gold Corporation  
William & Meredith Saunderson  
Scotiabank  
TD Bank Group  
Estate of Laura Winifred McDonald  
Thompson  
Anonymous (1)

#### \$50,000 - \$99,999

Agnico-Eagle Mines  
Estate of Ursula Gerda Archilles  
The Bickle-Wilder Foundation  
CIBC  
Edwards Charitable Foundation  
Estate of Mary Margaret Graves  
NorthWest Healthcare Properties  
Steel Canada Resources Ltd  
Anonymous (2)

#### \$25,000 - \$49,999

Dr. John Abrahamson & Marlene  
Greenberg & Family  
Access Self Storage Inc.  
Bell Canada  
Marilyn Carruthers  
DeClute Real Estate Inc.  
The Di Marco Family  
David Eastaugh  
Fitzrovia Real Estate Inc.  
Jack Gibbons  
Donald Johnson, O.C. & the late Anna  
McCowan Johnson  
Michael & Andrea McGhee  
Joseph Mimran & Associates  
Moss LED Inc.  
The Slight Family Foundation  
Dean Summerville  
Yamana Gold Inc.

#### \$10,000 - \$24,999

407 ETR Concession Company  
Limited  
John T. Adams  
Pauline Alimchandani & Michael  
Missaghie  
Susan M. Armstrong  
The Arnett Family

The Mitchell & Kathryn Baran Family Foundation / Danielle Baran  
Kristen Campbell & Jeremy Buffett  
The Canadian Orthopaedic Foundation  
Ron Choudhury  
Cinespace Film Studios & The Mirkopoulos Family  
Mahwash Dato  
Deloitte  
Maureen & Victor Dodig  
Downtown Subaru  
Tony & Jesse-Lyn Eleftheriadis  
John T. Evans  
Andrea & Andrew Federer & Family  
Fiserv  
Margaret & Mark Franklin  
Freedom International Brokerage Company  
Murray Gainer  
Eleanor Gardiner  
Rick & Yvonne Goldberg  
Robert Goodall & Leontine Major  
The Graff Family  
Green Sanderson Family Foundation  
Greenrock  
Audrey S. Hellyer Charitable Foundation  
HLS Therapeutics Inc.  
Cecil S. Holtrop  
Industrial Alliance Insurance & Financial Services  
In memory of Cruz Loman Ison  
Peter & Allison Jelley  
Judith John  
Judy Keefe & the late Michael Keefe  
Carol D. Kirsh  
The KPMG Foundation  
Labatt Breweries of Canada  
Estate of Diane Law  
The Lawson Foundation  
Lumira Ventures  
Terry & Sue Maloney  
Mantella Corporation  
Guy Manuel  
Marel Contractors  
Lovisa McCallum  
The J.W. McConnell Family Foundation  
Phil & Sheila Meretsky  
Tom Merrall & Melissa Willems  
Metro Inc.  
Michael Garron Hospital Radiology Associates  
Onex Corporation  
Osler, Hoskin & Harcourt LLP  
Norman & Marsha Paul & Family

Performance Auto Group  
Patricia Petersen  
Stephanie & David Picton  
Radiant  
Scott & Allison Rands  
Dr. Kajeandra Ravichandiran  
Raymond James Ltd.  
RBC Foundation  
Susan Rimmer & Family  
Jeff & Freda Rout Foundation  
ScaleUP Ventures  
Anne Shabaga  
Sotos LLP  
Kate Stothers  
Teranet CMS  
Toronto East Rotary Club  
Linda Torrance  
Torys LLP  
Unit Park Holdings Inc.  
Courtney Wilson & Aaron Fransen  
Anonymous (2)

### **\$1,000 - \$9,999**

A&L Seafoods  
Andrew & Michelle Abbott  
Sharon Acorn  
Carlo Aiello  
Mr. & Mrs. Clive V. Allen  
Freeda Andreas  
H.H. Angus & Associates Limited  
Karen & Brian Annis  
Anwar & Associates Wealth Management Group  
Dr. William & Sherri Appell  
Kleopatra Aravopoulos  
Daniel & Sue Argiros  
Linda Armstrong-Russell  
Dr. Celia Atkinson  
Howard Atkinson, Deb Kimsa & Family  
Aviva Canada Inc.  
B+H Architects  
Nancy Baker & Richard Shallhorn  
Balfour Bowen Family Foundation  
Dr. Lisa Ballinger  
Robert Banks  
Frank & Sue Banwell  
Kirk Barton  
Dr. Ruth Baruch  
Aubrey Basdeo & Cherie Daly  
Lisa Bauer  
Robert R. Bauer  
Graham Beer & Linda Donnan  
Vincenzo Bellino  
Aaron Bennett & Dr. Karen Chu  
Ben's Pharmacy  
Oliver Berkis

Jennifer Bermingham & Andrew Willis  
Joan Besen  
Betty Best  
Susannah Biggs Family Fund  
Dr. James Bin  
Alan & Alison Bird  
Birnie Electric Limited  
Celeste Blackmore  
Semen & Larisa Bluvshsteyn  
Fatma Bobat  
C. George Boisvenue  
Borden Ladner Gervais LLP  
Erik Bornstein  
Bothwell-Accurate  
Stephen W. Bowman  
Edward Boyd  
Sandra L. Brazel & Dr. Rajiv K. Singal  
Brewers' Retail Inc.  
Quentin & Dianne Broad  
Yolanda Bronstein  
Donald R. Brown  
Matthew, Carrie & Noah Brown  
Sheila Brown & Doug Guzman  
David Bryson  
Cindy & K.J. Bush  
Dr. Jean Byers  
Roger Bywater  
Mary Calder  
Clive Caldwell  
Canadian Black Book  
Terry Canham  
Jim Cardwell  
Bernard & Patricia Caron  
Graham & Marian Carter  
Paul M. Casey  
The Casimiro Family  
Dr. Melanio Catre & Dr. Terri Luvisotto  
Cesaroni Holdings Limited  
Dr. Larry Chad  
Xiaojiu Chen  
Rosaline Cheung  
Lido Chilelli  
Swire C. M. Chin  
Dr. Martin Chisvin  
Carol Chiu  
Amber Choudhry  
Milly Chow  
Sarah Chow & Family  
Tony Chow  
Citi  
The City Wide Group Inc.  
Warren J. Clein  
Allan T. Cobb & Family  
Dr. Imogen Coe  
David Coletto  
George B. Collins  
Robin & Paula Comfort

## Giving back to the hospital that gave her so much

Susan Debono dedicated her entire career to Michael Garron Hospital and our patients. Now retired and thinking about her legacy, the place she still calls her second home isn't far from her thoughts. In fact, it's in her will.

"Over five decades I've watched my neighbourhood evolve. And I've seen our community hospital expand and modernize right along with it," says Susan. "The thing that has stayed constant is the welcoming community feeling you get when you're here."

Michael Garron Hospital has also been her family's hospital, where loved ones received compassionate end-of-life care second to none.

"That's why it's so important to me to give back to my hospital through a planned gift in my will," says Susan. "I may have a long history here, but it's the future I'm thinking about now. I want to ensure this special place is here for the folks of East Toronto long after I'm gone."

She remembers visiting the hospital as a four-year-old tagging along with her mother. During high school Susan worked part-time developing X-rays in the emergency department. She then trained as an X-ray technician and eventually took on various administrative roles, retiring as Assistant to the Chief of Staff in 2014.

"Saying goodbye to my work family was tough. But knowing I'm leaving a legacy close to home – for the place that has always felt like home – makes all the difference."



Susan Debono

Conam Charitable Foundation  
Connor, Clark & Lunn Financial  
Group Ltd.  
Barry Cooper  
Marion Cooper  
Cormark Securities Inc.  
Allan Cosman  
Diane & Gary Cotton  
Dr. Jennifer Cram & Leigh Kivenko  
Arthur Crooks  
John Cullen  
David Cunic  
Currado/Mallett Family  
David Currie  
Marty Cutler  
Adrianna Czornyj  
Shelley Darling & Mark Henderson  
Kenneth Davey  
John T. Davies  
Kimberly Davis & Mark Jamrozinski  
Bill Davison & Sue Sinclair  
The Dawson Family Sharing  
Foundation

Susan Debono  
Lori Denstedt-Chappell  
Elizabeth A. Devenish  
William Dewson  
Emannuel & Elsa Di Falco  
Diamond Schmitt Architects  
Dr. Frank & Sunny Dicum  
Kathleen Dineley  
Gail Dobby  
Sarah Downey & Family  
Larry J. Driffield  
Randy Dufour  
Chris Dulny  
Duplex Electrical Ltd.  
Ghazi Durrani  
Greg Edmonds  
Kevin Edmonson  
Sheldon Ehrenworth  
Robert & Ellen Eisenberg  
Alexander Elias  
Mark Elward  
Boyd Erman, Sarah Gingrich & Family  
Estelle Designs & Sales Ltd.

Evelyn & Kurt Charitable Foundation  
Margaret Everson  
Wayne Faircloth  
Fallingbrook Management Inc.  
Mark Fam & Family  
Doug & Toni Farley & Family  
Goldie R. Feldman  
Jeffrey Ferris  
Fidelity Investments  
Beth Fischer & Gerard Waslen  
Shannon Fisher & Peter Davis  
Dr. Ivor M. Fleming  
Sean Fleming  
Jane Fletcher & Thomas Fry  
Irene Fong  
Barbara D. Forsyth  
Tupper Foster  
Four Seasons 1st Choice Landscape &  
Construction & 1st Choice Disposal  
Frank Franciosa  
Dr. Ian M. Fraser  
Dr. Helena M. A. Frecker  
FREDDI Foundation

Michael Freund  
Yona & Zev Frishman  
Dr. Raymond Fung  
Stephen Gagnon  
Milena Garbel  
Gardiner Roberts LLP  
Alan Gardner  
Dr. Sayf Gazala  
Gesco Mechanical Ltd.  
Marcus Gillam  
GL General Construction  
Dr. Melvin & Marilyn Goldberg  
Bob & Mary Gore  
Timothy B. Gorley  
Yvonne Goudswaard  
GP Custom Metals Inc.  
Brock & Elsie Grant  
Gary F. Grant  
Dory Grdovic  
GreekTown on the Danforth BIA  
The Buzz & Vicki Green Family  
Foundation  
Greenfield Painting  
Ennio Gregoris  
Alex Grenzebach  
Amarpreet Grewal  
Subhash Gujrathi  
Suraj Gupta  
Anirude Gurcharn  
The Haines Family  
Roland Haines  
Mark Hallman  
Handicare  
Suellen Hanet & Robert Colson  
Mary L. Harris  
Robert Harris  
Jane Harwood  
Doreen M. Haveman  
Katherine Henderson  
Dr. Pauline Henry  
John & Barbara Hepburn  
Bram Herlich  
Betty & Aubrey Hicks  
James Hill  
Dr. Hiscox & Family  
The late Siang Kong Hiu  
Tim Hockey  
Joanne Hodder  
Wayne & Krystyna Hoeg  
Don Hogarth  
Jane Hogarth  
John & Susan Hogarth  
Allen Holmes  
Andrew Holmes  
Jean & John Hugh Hootun Foundation  
Amelia Hoyt  
HPE Aruba

Tung & Helga Hsu  
Huband Moffat Family  
Martin Hubbes & Suzanne Trudel  
The John Hunter Foundation  
Karen Hunter  
Mark Huttram  
Paul & Maila Iacono & Family  
Audrie Ingram  
Ioannis Property Corp  
Laura Istanbulian  
J. S. Cheng & Partners Inc.  
Jakroo Canada Inc  
Estate of Marie Clara James  
Leslie J. James  
Jarislowsky Fraser Ltd.  
Estate of Teng-shu Jen  
The late Niels & the late Erna Jensen  
O. Jensen  
Jimmy the Greek  
David & Joyce Johnson  
Gairy Johnson  
Sarah & Elliot Johnson  
Linda Jones-Paul  
Brian & Betsy Jones  
Magda Kalpakis  
Fu-Kuang Kao  
Dr. Sebastian Karavattathayil  
Dr. Marcus Kargel  
Tarmo Karvonen  
Steve Kaszas  
Dr. John S. Kell  
Brent Kenny  
Norman & Teresa Kerr  
Iqbal Khan  
John King  
Barbara Kinnear  
Dr. Latiff A. Kitchell  
Wolf Klassen  
Samuel Kolber  
Kowk K. Kong  
Phillip Kotanidis  
Wayne Kozun, Isabella Kozun-White  
& Georgia Kozun-White  
KPMG LLP  
Sujata Kulkarni  
Eric La Flèche  
John Lahey  
Laidlaw Foundation  
Lynn Laird  
Dr. Desmond Lam  
Dr. Sheila Laredo  
Dr. Samuel Larrivée  
Kitty Lau  
Simon Lauzon  
Mikki & Ken Layton  
LEA Consulting Ltd.  
Jessica Leeder & Scott Belton

S. Legge Orr  
Jeff & Signe Leisk  
Martin LeMaitre  
Mi Mi Leong  
George Leousis Family Legacy Fund  
Dr. Terence & Rita Leung  
Francis Leverett  
Paul & Clarissa Lewis  
Janine & David Lewis  
Wilma N. Lien  
Judythe Little & Donald Fraser  
Christie Lockhart  
Yuri Ma & Jamie Coulter  
Christie Macdonald  
Dr. Susan & Gregory MacKenzie  
Bill MacKinnon  
Maclellan Charitable Trust  
R. Stewart & Marilyn MacNeish  
Jonathan Maier  
Lothar Maier  
Lina Maiorana  
Mak General Contracting  
Dennis & Nadine Marangos & Family  
Bianca Marcus & Greg Cumming  
Sabiha Marium  
Dr. Pamela Mark  
Tim & Jane Marlatt  
Dr. Samantha Marriage  
Marsh & McLennan Companies  
Jan Martin & Peter Funnell  
Martha Martin  
Lindsay Martinek  
John Mastoras  
Mathews, Dinsdale & Clark LLP  
Robert Maurice  
George Mavroudis  
Helen McBrien  
Glenn McBurnie  
Mark McCauley  
Dr. Janine McCready & Rahool  
Agarwal  
Ann & Scott McDonald  
Martin & Patricia McFarland  
Robert & Anne McGuire  
Sydney R. & Yvonne McMorran  
Medical Education Office  
Stephanie Meredith  
Michael Garron Hospital Anaesthesia  
Department  
Michael Garron Hospital Department  
of Family Practice  
Sam Mills  
Minogue Medical Inc.  
Franca Miraglia  
Modern Niagara Toronto Inc.  
Gabor Molnar  
Momentum Healthcare

Shannon & Wes Moon  
 Mags & Andrew Moor Fund  
 Genevieve Morinville  
 George Ian Morrison  
 Dr. Philip L. Morton  
 Rick & Joanne Mount  
 Mitze Mourinho & Family  
 Leah Myers  
 Anita Nador  
 Ronald Nakamura  
 Sam Nardi  
 Joe & Carmela Nardozi  
 Nelmar Drywall Company Ltd.  
 Nestle Canada Inc.  
 Chau Nguyen  
 Estate of Albert Graham Norley  
 NORR Limited Architects & Engineers  
 Northland Power Inc.  
 Carole Novelli  
 Daniel O'Dwyer  
 Mark J. Obradovich  
 Donal & Ann O'Leary  
 Clare Olmstead  
 Omnilumen Technical Products  
 Case Ootes  
 Dr. Melanie Ornstein  
 Oxford Builders Supplies Inc.  
 Oxford Properties Group Inc.  
 Rocco & Antonietta Palmieri  
 Paramount Power Systems Ltd.  
 Mahedi Pardhan  
 Ki Sung Park  
 William Pashby  
 Nasrullakhan Patel  
 PayPal Giving Fund Canada  
 Delio Pelliccione  
 Jonah Peranson  
 Dr. Marty Perlmutar  
 Mario Perri  
 David Peters  
 Jennifer & Kirby Peters  
 PHD Canada  
 Michael G. Pitre  
 POI Business Interiors  
 PolyCorp Ltd.  
 P. Daniel Positano  
 Nick G. Poulos  
 Dr. Jeffrey E. Powis  
 Mr. & Mrs. Frederick G. Pratt  
 Premform Limited  
 PricewaterhouseCoopers LLP  
 Victoria Prince & Philip Robson  
 Pro-Firestop  
 Brian Provini  
 Dr. Moez & Senifa Rajwani  
 Ismail Razakazi

Catriona Read  
 Robert & Elizabeth Read  
 Hon. Alan & Louise Redway  
 John Rhind  
 Sandy & Hélène Rhind  
 The Richards Group  
 Joan P. Ridout  
 Dr. Hoda Rizkalla  
 Andre Roberge  
 Allan Robinson  
 Clive W. Robinson  
 Dr. Gordon Robison  
 Adrian Rocca  
 Barbara Rodwell  
 Tammy Rogers  
 Simon A. Romano  
 Rona Inc.  
 Gary J. Rothwell  
 Anna Roussakis  
 RouteOne Canada  
 Lilian Rowe  
 Estate of Florence Rundle  
 Angela & Alan Sadegursky  
 Jacqueline Ryan  
 Paul Sabourin  
 Dr. Janet Saunderson  
 Laird M. Saunderson  
 Thomas Saviour  
 Schaeffer & Associates Ltd.  
 Matthew Shadbolt  
 Hanif Shaikh  
 Mike Shannon  
 Susan She  
 Shimano Canada Ltd.  
 Domi Shum  
 Dr. Nausheen Siddiqui & Naveed Mohammed  
 Jonathan Silver  
 Dr. Wrensford Simmonds  
 Dr. Carmine Simone  
 Duncan Sinclair  
 Dr. Marisa Sit Medicine Professional Corporation  
 Dr. Roland Skrastins  
 Dr. Christopher Smith  
 Dr. Kelly Smith  
 Dr. Shayan Somani  
 Lena Somar  
 Sara Sonego-Young & Robert Young  
 Andrew Soong  
 South-West Painting  
 Marilyn Spagnoli  
 Steve & Sally Stavro Family Foundation  
 Steelcon Fabrication Inc.  
 Dr. Catherine A. Steele  
 Dr. Douglas Steiner

Tom & Vanessa Stevenson  
 Alan Stewart  
 Stikeman Elliott LLP  
 David & Diana Stinson  
 Warren Stoddart  
 Stretch Thrift Outlet  
 Wayne A. Summerville  
 Sun Life  
 Hung-Ming (Chloe) Sung  
 John & Barbara Sutherland  
 T. Rowe Price  
 David Tam  
 Vincent Tam  
 Christina Tang  
 Marjorie Tang  
 Taylor Moulton Family  
 Maureen Taylor  
 Carolyn Taylor-Watts  
 TD Commercial Banking  
 Benjie & Sonia Thomas  
 Cindy Thompson  
 Kenya Thompson-Leonardelli  
 S. Phillip Tingley  
 John & Sharon Tobin  
 Remon Toma  
 Tony Mac Limited  
 Dr. Anna Toptchieva  
 The Toronto Bail Program  
 Toronto Beaches Runners Club  
 Toronto Community Foundation  
 Toronto Grace Health Centre  
 Toronto Healthcare Center  
 George Tory & Allie Bradford  
 Ngoc Tran  
 Mary Ellen Trimble  
 Kimberly P. Truong  
 Monique Tschofen  
 Christine & Martin Tully  
 Tammi Upshaw  
 Paul & Ila Vaculik  
 Shanla Valdez  
 Jeannette A. Valeriote  
 Sarah Van Lange  
 Roy Vandal  
 Michael Vanderkaden  
 Rosemary Vandierendonck  
 Peter & Teresa Vasilopoulos  
 Dr. Joanne Vaughan  
 David & Elizabeth Vickery  
 Victoria Medical Group  
 Victoria Village Group of Companies  
 Lou in memory of Lilyan Vigoda  
 Francisco Villanueva  
 Roccantonio & Debbie Visconti  
 Niranjana Vivekanandan  
 Ronald Waines  
 Stuart Wanlin



Dr. Michael Warner  
 David Watt  
 Waugh Family Foundation  
 Michael Weber  
 Dr. Charlotte Wedge  
 Dr. Lawrence Weisbrod  
 Ian Williams  
 Jack Winberg  
 The Honey & Leonard Wolfe Family  
 Charitable Foundation  
 Kam Lin Wong  
 Lisa Wong  
 Dr. Paul K. C. Wong  
 Gabriel Woo  
 Douglas & Beverly Woods  
 Sandra Woods  
 Dr. Kevin Workentin  
 Parvaneh Yazeani  
 Dr. Catherine Yu  
 Catherine Zahn  
 Jiang-Yuan Zheng  
 Anonymous (14)

## TRIBUTE GIFTS

*All donations made in remembrance or celebration are truly appreciated. Due to space limitations, this list includes those totalling \$1,000 or more, received between April 1, 2021 and March 31, 2022*

## IN MEMORY OF

Ioannis Aravopoulos  
 Marion Ball  
 Peter Berkis  
 James Borden  
 Thomas Kwai-Cheung Cheung  
 Garry M. Chong  
 Beryl Corneil  
 Luong Doan  
 James Downey  
 Loi Du  
 Erietta Emmanouilidou  
 Theodora Diane Fotopoulos  
 Thomas D. Fry  
 Allan B. Giffen  
 Donna Hasler  
 Richard M. Hogarth  
 Della Holmes  
 John Keenan  
 Flora Lo  
 Antonio Meglio  
 Chuck & Yosh Noguchi  
 Antony Park

Kei Cheung Louis Soong  
 Dina Soukaris  
 Man Lap Tam  
 Gordon Watts  
 Nancy Yuen Mei Wong

## IN HONOUR OF

Dr. Martin Chisvin  
 Dr. Blaise Clarkson  
 Christine Curran  
 Dr. Tarek Dahche  
 Kiel Ferguson  
 Dr. Sayf Gazala  
 Dr. Aaron Glickman  
 Adina Hauser  
 Dr. Melinda Hillmer  
 Maria Janes  
 Dr. Latiff A. Kitchell  
 Dr. Jelena Popovic  
 Dr. Roland Rocha  
 Dr. Rajiv Singal  
 Dr. Roland Skrastins  
 The Staff of Michael Garron Hospital  
 Angela Stone  
 Dr. Peter Vlaovic  
 Dr. Charlotte Wedge  
 Dr. Lawrence Weisbrod

## JOSEPH H. HARRIS SOCIETY

*Named after the hospital's founder, the Joseph H. Harris Society honours individuals who have arranged a future gift (gift in will, life insurance or RRSP/RRIF designation) in support of Michael Garron Hospital*

LeeAnn Acton  
 Frederick, Milka & Cynthia Antonopoulos  
 Susan M. Armstrong  
 Yolanda Bronstein  
 Brian & Diane Coggins  
 Patricia A. Cosway  
 Nora Curran  
 Susan & David Debono  
 Elizabeth Devenish, TEGH Nursing Class of 1973  
 Christine Driver  
 Richard Eglinton & Anita Vézina  
 The late Margaret & David Ellis  
 The Robert Francis Family  
 Gary F. Grant  
 Mary L. Harris

O. Jensen  
 Brian & Betsy Jones  
 Dilys Jones  
 Carol D. Kirsh  
 Steve & Lisa Lemon  
 Hilary Linton  
 Wayne D. MacLean  
 Tim & Jane Marlatt  
 Sydney & Yvonne McMorran  
 Isobel Mentall  
 Stephanie Meredith  
 Susan & Paul Moffatt  
 Shannon & Wes Moon  
 The late Paul Prevost & Barbara Morgan  
 Barbara-Anne Morton  
 Mitze Mourinho  
 Natalie Maria Muccioli Emery  
 Clare Olmstead  
 Debbie Owen  
 The late Andreas & Ioanna Panayides (Payne)  
 Aileen A. A. Pollock  
 Lilian Rowe  
 Gareth Seltzer in honour of Mark Seltzer  
 William & Janet Small  
 In memory of James Stark  
 Wayne & Susan Summerville  
 Ann D. Sutton  
 Douglas Albert Taylor  
 The Tripp/Smith Family  
 Frank Tulipano & Joanne Neglia  
 Jeannette A. Valeriote  
 Teresa E. Vasilopoulos  
 Lou Vigoda, in memory of my late wife Lilyan & in honour of Dr. Lawrence Weisbrod  
 Douglas & Beverly Woods  
 Joan Woolever  
 Lam & Mary Young  
 Anonymous (57)

*The donor recognition wall in the Ken and Marilyn Thomson Patient Care Centre will feature the names of those who provided \$10,000 or more in cumulative lifetime giving. Please be sure to visit when the new building opens this winter.*

*In the event of an error or omission, please contact Michael Garron Hospital Foundation at 416-469-6003.*

# ■ Our boards

The boards of Michael Garron Hospital and Michael Garron Hospital Foundation are comprised of leaders in business, healthcare and our community. Special thanks to these esteemed volunteers for providing governance and counsel in support of our shared mission.

## **MICHAEL GARRON HOSPITAL**

### **Board of Directors**

#### **Chair**

John Tobin

#### **Vice Chair**

Lovisa McCallum

#### **Directors**

Krystal Abotossaway  
Carol Chiu  
Dr. Imogen Coe  
Douglas Farley  
Katherine Henderson  
Michael Holder  
Scott McDonald  
Leah Myers  
Dr. Moez Rajwani  
Catriona Read  
Sandy Rhind  
Andrew Steele  
Pamela Steer  
Natasha vandenHoven  
Michael Williams

#### **Ex Officio**

Sarah Downey  
Dr. Linda Dvali  
Betty Hicks  
Dr. Sheila Laredo  
Mikki Layton  
Dr. Christopher Smith  
Eric Tripp

## **MICHAEL GARRON HOSPITAL FOUNDATION**

### **Board of Directors**

#### **Chair**

Eric Tripp

#### **Vice Chair and Secretary**

Niranjan Vivekanandan

#### **Directors**

LeeAnn Acton  
Pauline Alimchandani  
Wahid Amarshi  
Howard Atkinson  
Caroline Bell-Ritchie  
Scott Bere  
Quentin Broad  
Dave Casimiro  
Adrianna Czornyj  
Stephen Giamos  
Michael McGhee  
Susan Rimmer  
Jacqueline Ryan  
Dr. Carmine Simone  
Dr. Rajiv Singal  
George Tory  
Courtney Wilson  
Dr. Catherine Yu

#### **Ex Officio**

Sarah Downey  
Betty Hicks  
Mitze Mourinho  
Dr. Christopher Smith  
John Tobin

# Financial highlights



## HOSPITAL FINANCIAL HIGHLIGHTS FOR THE YEAR ENDED - MARCH 31, 2022

The following information is taken from Michael Garron Hospital/Toronto East Health Network's audited financial statements. Audited financial statements are available upon request.

### STATEMENT OF REVENUE AND EXPENSES (IN \$000'S)

|   | 2022           | 2021           |
|---|----------------|----------------|
| <b>Revenue</b>  |                |                |
| Government agencies                                   | 305,994        | 288,306        |
| Patient income  | 18,564         | 16,055         |
| Other income  | 12,138         | 11,039         |
| Other votes programs                                  | 20,721         | 9,534          |
| Amortization of deferred capital grants and donations | 5,263          | 4,743          |
| Interest income                                       | 386            | 342            |
| Research  | 153            | 95             |
|   | <b>363,219</b> | <b>330,114</b> |
| <b>Expenses</b>                                       |                |                |
| Salaries, wages and employee benefits                 | 241,114        | 224,175        |
| Other supplies and expenses                           | 53,352         | 51,945         |
| Equipment and building amortization                   | 14,355         | 13,845         |
| Medical and surgical supplies                         | 15,105         | 12,371         |
| Drugs   | 12,198         | 11,376         |
| Other votes programs                                  | 20,721         | 9,534          |
| Research  | 153            | 95             |
|   | <b>356,998</b> | <b>323,341</b> |
| <b>Excess of revenue over expenses for the year</b>   | <b>6,221</b>   | <b>6,773</b>   |



## FOUNDATION FINANCIAL HIGHLIGHTS FOR THE YEAR ENDED - MARCH 31, 2022

The following information is taken from Michael Garron Hospital Foundation's audited financial statements. Audited financial statements are available upon request.

### STATEMENT OF FINANCIAL POSITION

|  | 2022              | 2021              |
|--|-------------------|-------------------|
| <b>Assets</b>                          |                   |                   |
| Cash                                   | 1,602,024         | 1,889,944         |
| Short term investments                 | 36,505,097        | 30,746,556        |
| Accounts receivable                    | 69,968            | 71,346            |
| Prepaid expenses                       | 38,612            | 77,490            |
|  | <b>38,215,701</b> | <b>32,785,336</b> |
| Capital assets                         | 121,745           | 13,029            |
| Long term investments                  | 864,349           | 855,692           |
|  | <b>39,201,795</b> | <b>33,654,057</b> |
| <b>Liabilities</b>                     |                   |                   |
| Current liabilities                    |                   |                   |
| Accounts payable & accrued liabilities | 408,952           | 449,912           |
| Deferred revenue                       | 61,500            | 45,000            |
|  | <b>470,452</b>    | <b>494,912</b>    |
| <b>Fund Balances</b>                   |                   |                   |
| Invested in capital assets             | 121,745           | 13,029            |
| Restricted                             | 31,992,110        | 28,535,586        |
| Unrestricted                           | 6,617,488         | 4,610,530         |
|  | <b>38,731,343</b> | <b>33,159,145</b> |
|  | <b>39,201,795</b> | <b>33,654,057</b> |

## STATEMENT OF REVENUE AND EXPENSES AND CHANGES IN FUND BALANCES

|  | 2022              | 2021              |
|--|-------------------|-------------------|
| <b>Revenue</b>   |                   |                   |
| Donations and events   | 20,372,718        | 12,039,365        |
| Bequests   | 1,538,501         | 572,703           |
| Investment income  | 342,228           | 466,438           |
|  | <b>22,253,447</b> | <b>13,078,506</b> |
| <b>Fundraising and administrative expenses</b>   | 3,945,787         | 3,158,068         |
| <b>Excess of revenue over fundraising and administrative expenses before grants to Michael Garron Hospital and related parties</b> | <b>18,307,660</b> | <b>9,920,438</b>  |
| Unrealized gains and (losses)  | (48,128)          | 106,672           |
| Grants to Michael Garron Hospital & related parties  | (12,687,334)      | (6,209,489)       |
| <b>Excess of revenue over expenses</b>   | <b>5,572,198</b>  | <b>3,817,621</b>  |
| Fund balances, beginning of year   | 33,159,145        | 29,341,524        |
| <b>Fund balances, end of year</b>  | <b>38,731,343</b> | <b>33,159,145</b> |

As of March 31, 2022 the Foundation is holding \$25,412,609 in funds for our redevelopment to be transferred to the hospital as required.

# ■ Looking ahead



As we step cautiously toward a new normal, our recovery is just beginning. During the pandemic, the team at Michael Garron Hospital went above and beyond to bring people urgently needed care in familiar, accessible settings. This hyper-local approach is one of our key strengths and we continue to reach outside our walls to ensure future preparedness and further progress.

With extensive partnerships and deep roots throughout East Toronto, we are sharing our knowledge and expertise to establish best practices for healthcare delivery and ultimately strengthen our local community. And we are not stopping there.

With a surgical backlog of more than one million procedures in Ontario alone, Michael Garron Hospital is working shoulder to shoulder with other leading institutions to alleviate strain on our provincial healthcare system. In addition to seeing to our community's needs, we will perform essential surgeries for people living outside of our catchment area. With two new operating rooms opening as part of our redevelopment, we're expanding our capacity to provide care for people earlier than otherwise possible.

In the midst of all of this, our team is looking forward to opening the Ken and Marilyn Thomson Patient Care Centre this winter. The bright, purpose-built space will bolster the expertise and innovation that thrive at Michael Garron Hospital, ushering in a new era of healthcare in Toronto's east end.

# ■ Share your story

Thank you for your support of Michael Garron Hospital. You can inspire further generosity when you share your reasons for donating. Tag us on social media or reach out to [foundation@tehn.ca](mailto:foundation@tehn.ca)

## WHERE WE WORK AND LIVE

Michael Garron Hospital serves one of the most diverse catchments in all of Canada. Our community is comprised of over **400,000** people, spread across **22** distinct neighbourhoods that include well-established areas as well as developing ones.

### ABOUT OUR COMMUNITY

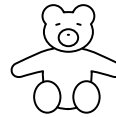
**1 in 5** families have low income



Nearly 40% of the population are newcomers to Canada



More than 50 languages are spoken



There's a large, growing population of children and youth



The proportion of seniors is also growing

### THE HEALTHCARE NEEDS OF OUR PATIENTS VARY DRAMATICALLY. AT MICHAEL GARRON HOSPITAL, WE SEE:



High levels of heart disease, chronic inflammatory lung disease and diabetes



High rates of clinical visits for mental health challenges



High volumes in our Stavro Emergency Department

**3.5**

times as many low-income patients as high-income patients

Everyone receives high-quality, equitable care when they come through our doors. In addition to treating our patients' health concerns, we treat them like neighbours. Because to us, they are. And we are privileged to be here for some of the most important moments of their lives.

# We are the heart of the east

Together with our donors and partners, Michael Garron Hospital is building a stronger, healthier heart of the east. We rely on the support of people like you, so that everyone in our community can rely on us for exceptional healthcare close to home.

Every gift matters, and the impact of your generosity is felt across East Toronto and beyond.

To donate or learn more, visit [mghf.ca](http://mghf.ca)



825 Coxwell Avenue  
Toronto, ON M4C 3E7

416-469-6003  
[foundation@tehn.ca](mailto:foundation@tehn.ca)

[tehn.ca](http://tehn.ca)  
[mghf.ca](http://mghf.ca)

Charitable registration number 11925 9448 RR0001



the  
heart  
of the  
east

